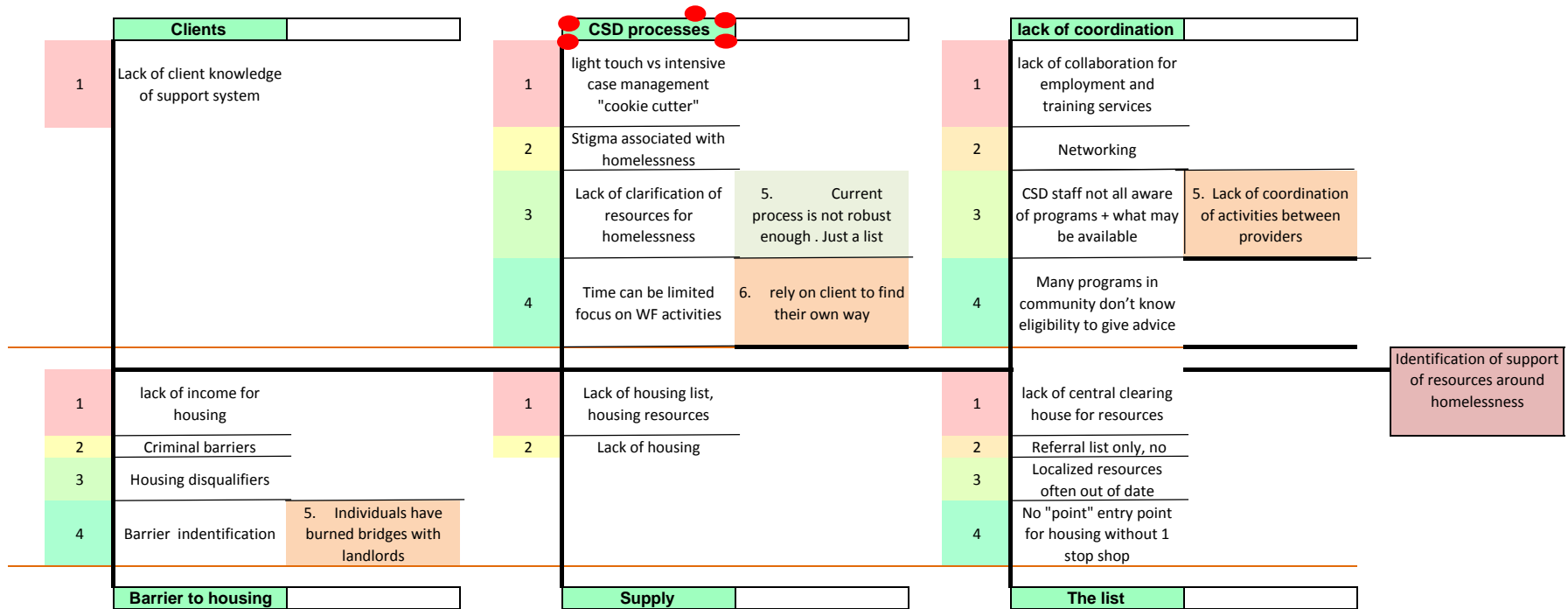


# WORKFIRST-6: Post Comprehensive Evaluation Process

## Root Cause Analysis (Fish Bone) #4



### Problem Statement:

#### ID and support of resources around homelessness

- Why #1 → The standardized approach is insufficient to address the variations in homelessness
- Why #2 → CSD workers lack of expertise in understanding homelessness + the community resources.
- Why #3 → CSD is not networking with the local community on homeless issues.
- Why #4 → Networking re: homelessness is not a priority.

### 5 Whys

### Kaizens chosen for action plan to implement

- # 2: Identify more qualified services for Homelessness
- #18: Designate staff as liaison to providers
- #31: Explore pilot with DBHR for non SSI population
- #38: Access to housing

Kaizens

### Action Plan